

Manage My Cards

“**Manage My Cards**” is an option available for **Customers** using **Mobile** and **Online Banking**.

When you use the **My Republic Mobile** app on an iPhone, iPad or Android device you have the ability to manage your ATM/Debit Card:

- **Suspend** your card when you temporarily misplace it
- **Reactivate** a card you’ve chosen to suspend
- **Activate** a new card you’ve received in the mail
- **Report** your card Lost or Stolen

When you use **Online Banking** you have the ability to manage your ATM/Debit Card:

- **Activate** a new card you’ve received in the mail
- **Report** your card Lost or Stolen



Manage My Cards

When should I suspend my card?

Use the option to suspend your card if you temporarily misplace your card and don't want to close your card. It is easy to switch the status of your card from suspend to active. It only takes a few seconds using our mobile app.

What happens when I suspend my card?

When you suspend your card Republic Bank won't authorize new purchases or ATM withdrawals for that card.

The following activities can still be done even when the card has been suspended:

- Recurring bill payments that you pay with your Republic Bank card
- Returns
- Credits
- Dispute adjustments

What if I report my card lost or stolen?

Once a card is reported lost or stolen your card is permanently deactivated, even if it is found, and for the protection of your account it can not be reactivated. You may call Customer Service at 888.875.2265 to have a new card mailed to you or stop into one of our Stores and a card can be issued to you on the spot.

- Your lost or stolen card number cannot be used to make new purchases in-store, online or by phone.
- Recurring payments from your card will not be made. You will need to notify retailers and merchants of your new card number for any recurring payments that are associated with the card.

Am I able to use Online Banking to Manage My Card?

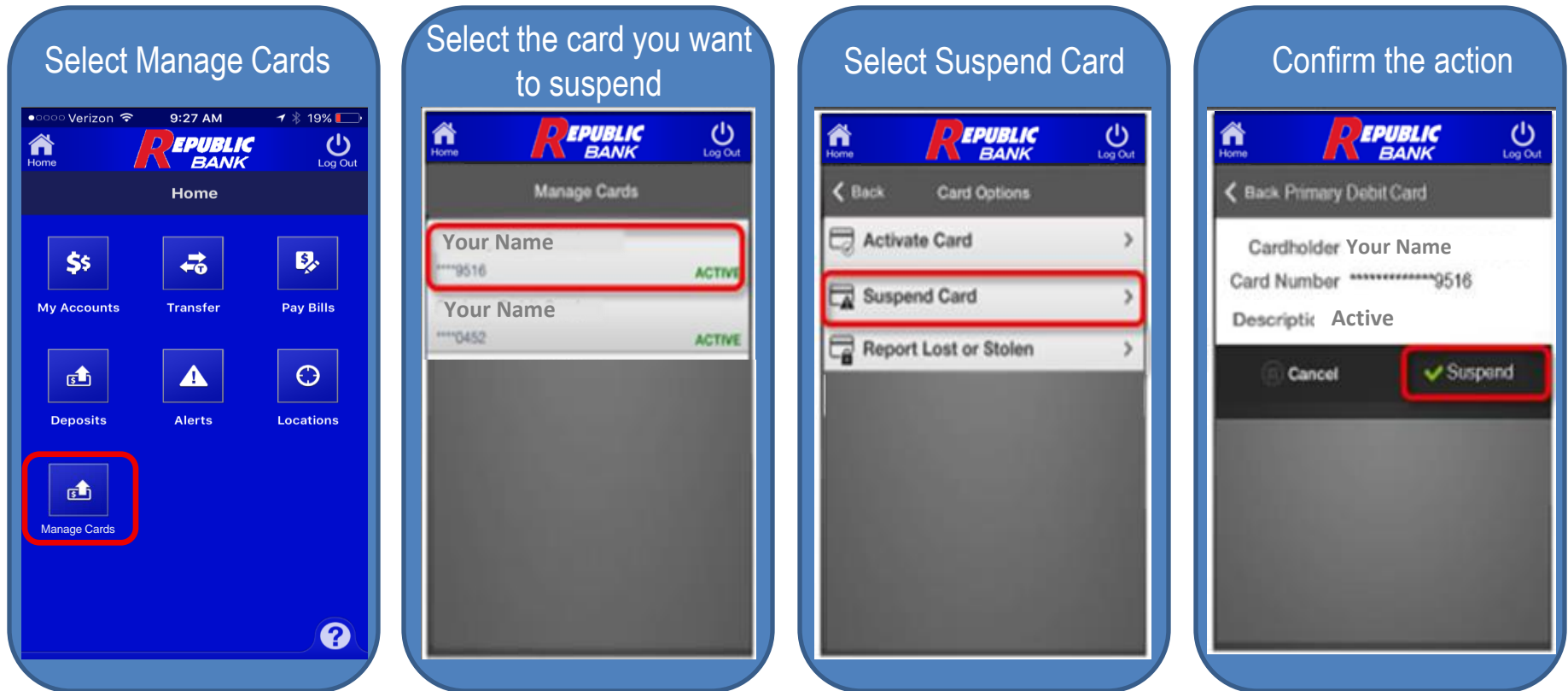
Yes! Online Banking can be used to report a card lost or stolen.

Yes! Online Banking can be used to activate a replacement card that you've received in the mail.



Manage My Cards

How easy is it to **Suspend** My Card using Mobile Banking?



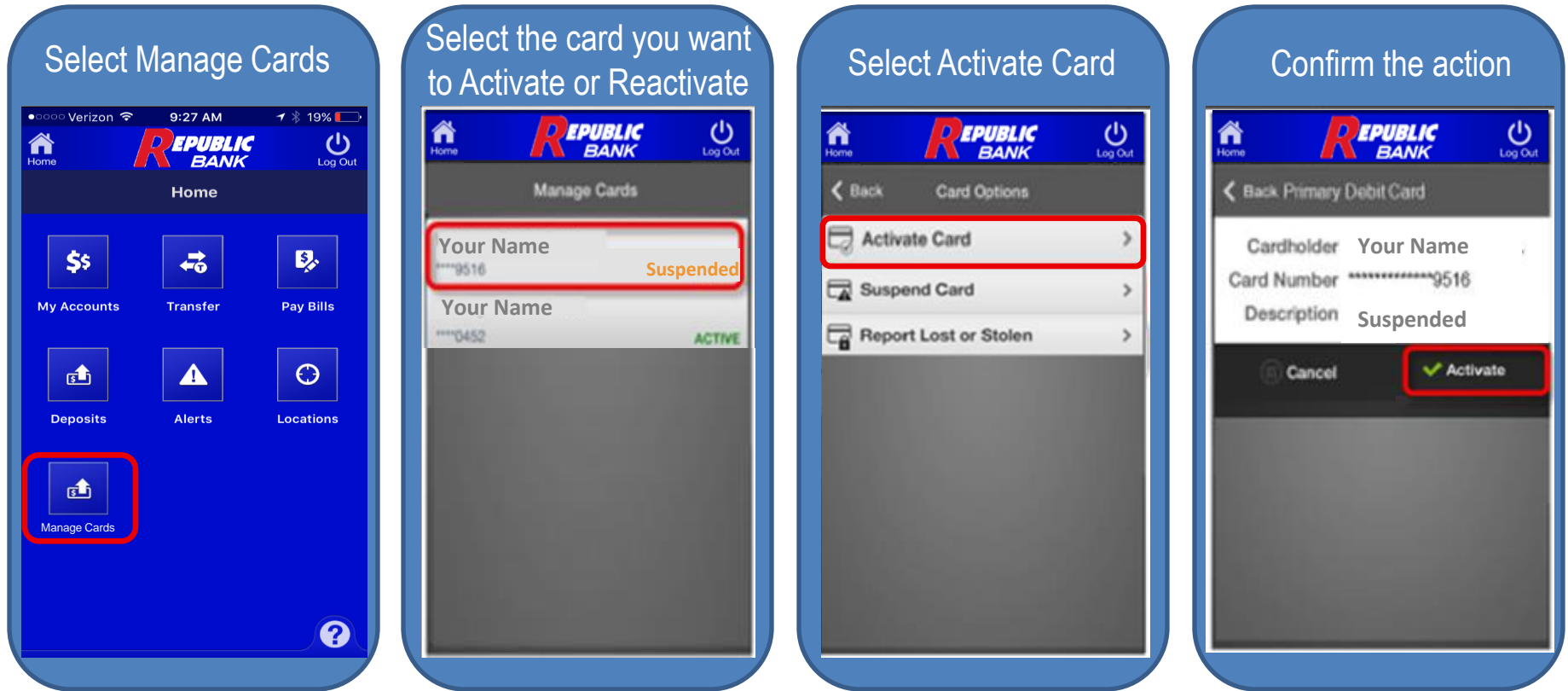
When you suspend your card it cannot be used for purchases and ATM withdrawals!

Should you notice an **ACTIVE** card that is not in your possession please suspend the card and contact Customer Service at 888.875.2265 or stop into one of our store locations for assistance.



Manage My Cards

How easy is it to **Reactivate** My Card that I suspended using Mobile Banking?

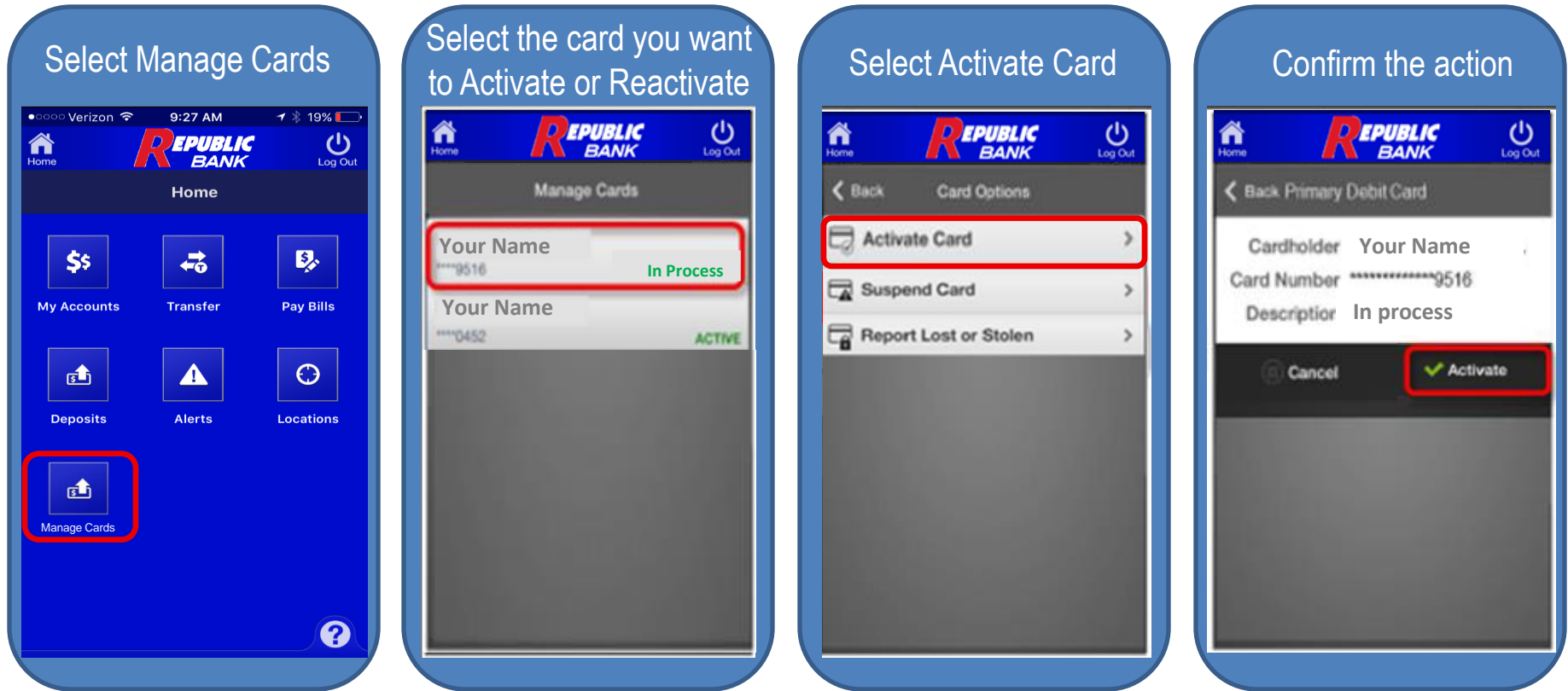


When your card is activated it can be used **immediately** for purchases and ATM withdrawals!



Manage My Cards

How easy is it to **Activate** My Card I receive in the mail using Mobile Banking?



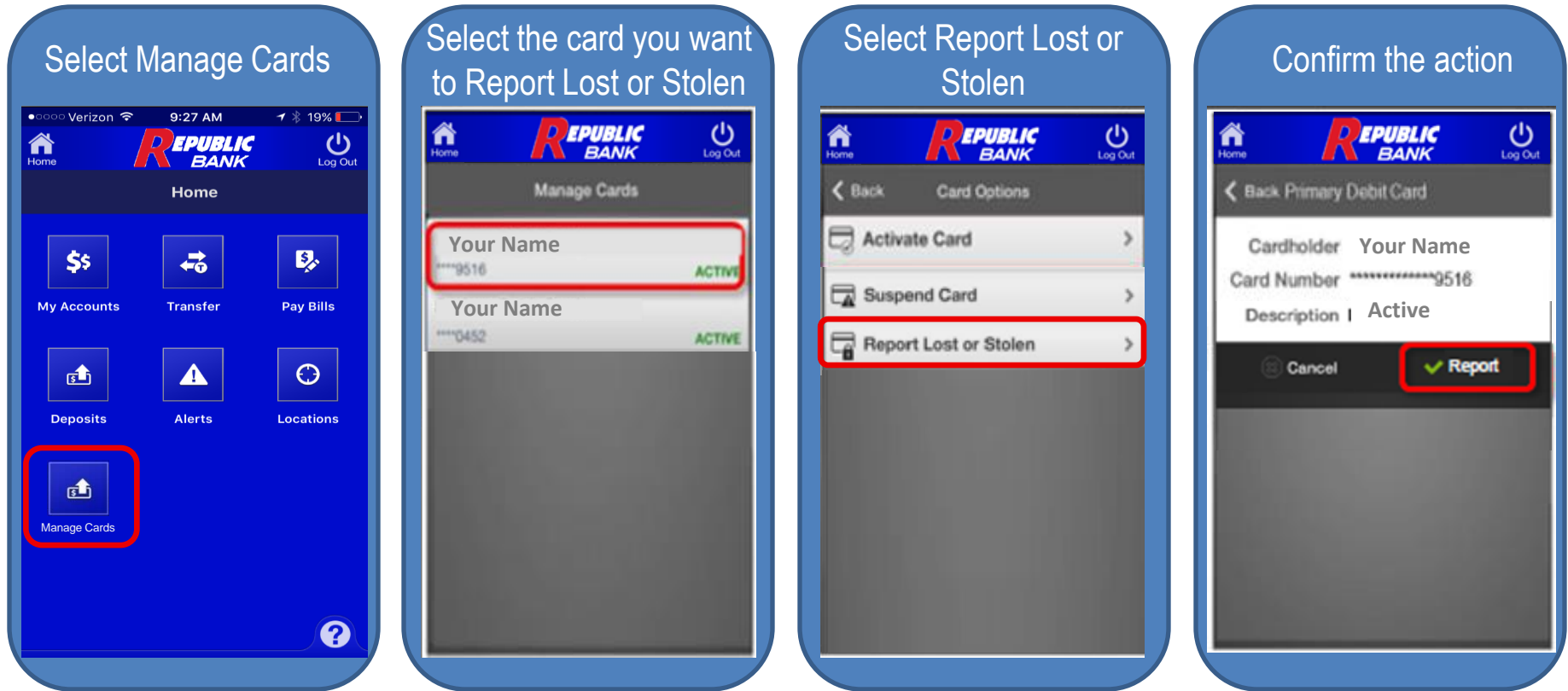
When your card is activated it can be used **immediately** for purchases and ATM withdrawals!

Should you notice an **ACTIVE** card that is not in your possession please suspend the card and contact Customer Service at 888.875.2265 or stop into one of our store locations for assistance



Manage My Cards

How easy is it to **Report** My Card **Lost or Stolen** using Mobile Banking?



It's simple, easy and convenient! You may stop into any Republic Bank and we will issue you a new card or you may call Customer Service a new card will be mailed to you.

Should you notice an **ACTIVE** card that is not in your possession please suspend the card and contact Customer Service at 888.875.2265 or stop into one of our store locations for assistance.



Manage My Cards

How easy is it to **Activate** my new card I receive in the mail using Online Banking?

- 1 Select **Settings**
- 2 Select **ATM/Debit Card**. All cards and their Current Status will show
- 3 Choose the card you would like to activate by **checking the box for Activate**
- 4 Click **Submit**. Your card is immediately activated and can be used.

REPUBLIC BANK
Love Your Bank...Again

Bank Online | Bill Pay | eDocuments | **Settings** | Personal | Account | Display | Alerts | **ATM/Debit Card** | Mobile Settings

REPUBLIC BANK · 888 875-2265

View Range: 10 | 20 | 50 | 100 | All

Card Number	Cardholder Name	Card Description	Current Status	Activate	Lost/Stolen
*****3865		FREECHKG 0001	In Process Card Order	<input checked="" type="checkbox"/>	<input type="checkbox"/>

1
2
3
4

Submit

FDIC EQUAL HOUSING LENDER

7 It's **simply, easy** and **convenient!**

Should you notice an **ACTIVE** card that is not in your possession please contact Customer Service at 888.875.2265 or stop into one of our store locations for assistance.



Manage My Cards

How easy is it to **Report** My Card **Lost or Stolen** using Online Banking?

- 1 Select **Settings**
- 2 Select **ATM/Debit Card**. All cards and their Current Status will show
- 3 Choose the card you would like to report by **checking the box for Lost/Stolen**
- 4 Click **Submit**. Immediately your Card is reported lost or stolen and cannot be used

REPUBLIC BANK
Love Your Bank...Again

Bank Online Bill Pay eDocuments Settings

Personal Account Display Alerts **ATM/Debit Card** Mobile Settings

REPUBLIC BANK · 888.875.2265

ATM/Debit Card Options ? View Range: 10 | 20 | 50 | 100 | All

Card Number	Cardholder Name	Card Description	Current Status	Activate	Lost/Stolen
*****3865		FREECHKG 0001	Active		<input checked="" type="checkbox"/>

1 Submit

FDIC EQUAL HOUSING LENDER

- To receive a new card stop into any **Republic Bank** and we will issue you a new card on the spot or you may
- 8 call Customer Service at 888.875.2265 and a new card will be mailed to you.

It's **simply, easy** and **convenient!**

Should you notice an **ACTIVE** card that is not in your possession please contact Customer Service at 888.875.2265 or stop into one of our store locations for assistance.

